

SIX FLAGS NEW ENGLAND	
SUBJECT: WATER LOSS	EMERGENCY RESPONSE PROCEDURES
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EFFECTIVE: JANUARY 2016	SUPERSEDES: ALL PREVIOUS

WATER LOSS

I. Purpose

To ensure appropriate response in the event of a water and/or sewage system problem within the Park

II. Policy

- 29.1 Six Flags New England shall take immediate action to minimize the impact associated with the loss of water or sewage failure. Concerns include:
 - A. Loss of fire protection
 - B. Area flooding due to water main breaks
 - C. Unsanitary conditions due to system failures
 - D. Guest services, such as restrooms and food sales locations
- 29.2 Unit 10 and the Maintenance Duty Manager will be contacted immediately. Unit 10 shall ensure additional notifications.
- 29.3 The Maintenance Duty Manager will investigate the cause of the problem and implement proper response, dependent in part upon whether the cause is on property or off site.
- 29.4 The Maintenance Duty Manager will ensure proper notification of county utilities.
- 29.5 In the event that fire suppression systems are adversely affected, the Maintenance Duty Manager will:
 - A. Contact Safety so that Agawam Fire can be notified.
 - B. Notify Unit 10 to initiate the closing and evacuation of affected areas.
 - C. Based upon available information, give recommendations to Unit 10 regarding closure of the Park.
- 29.6 If fire suppression systems are unaffected, the Maintenance Duty Manager will contact Unit 10 regarding the extent and expected duration of the problem, and make recommendations for area closures.
- 29.7 Departmental duty managers are responsible for assessing additional impacts upon their areas, making appropriate closures, and communicating these with Unit 10.
- 29.8 In the event of long term or widespread impact, park management shall meet to discuss options to include closure of the Park.
- 29.9 The Security Duty Manager is responsible for implementing any evacuations and perimeter control.

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29.10 The Safety Duty Manager, in concert with the Maintenance Duty Manager, is responsible for assessing concerns to the public health and relaying these to Unit 10 and/or the Park President.

29.11 The Operations Duty Manager is responsible for ensuring notifications of Guests via public address. The Operations Duty Manager shall determine the Guest Relations response regarding refunds and complimentary tickets.

29.12 The Communications Manager is responsible for preparing and executing media responses.